

Quality Policy Statement



Bromcom provides MIS and finance solution for all schools to help improve student outcomes. Bromcom have over 10 years of experience of delivering using the Cloud, we are the most experienced MIS provider. We are constantly developing our system to reduce add-ons. We present our software via up-to-date browser technology and an intuitive user-friendly interface making everyday tasks simple to find and execute.

Our Quality Management System is consistent with ISO 9001:2015. Its purpose is to:

- Ensure we act on the feedback from our clients and others that we engage with.
- Continually improve the services we provide.
- Remain compliant to all legislative & regulatory requirements.
- Ensure that those we engage with have a positive experience.

We do this by always looking for opportunities to improve and then setting SMART objectives to maximise our strengths and minimise risk. We all have a responsibility to ensure that our clients receive a quality service and to demonstrate a high level of competence.

The Company's services and systems are designed, engineered, and managed to exceed our client's expectations through the simplest and most cost effective means possible.

The Company is committed to a training policy that ensures all personnel have the necessary competence and training to perform their duties.

The Quality Policy is understood by, and communicated to, all staff within the Company. It is the responsibility of Senior Management to investigate any quality problems and ensure that corrective action and/or preventative action is implemented as soon as possible. Senior Management shall also ensure customer requirements are determined and met. Therefore, enhancing customer satisfaction.

All the components that together make up our Management System are regularly reviewed to ensure they are appropriate, understood. Most of all the system continually improves and we exceed our customers' expectations.

This policy has been approved & authorised by:

Name: **Ali Guryel**

Position: **Managing Director**

Date: **14/01/2024**

Signature: